



Presents

“Building A Five-Star Leadership Team”

**with nationally known speaker, Ralph Peterson of
Ralph Peterson Consulting, LLC**

**For Administrators, Regional Directors, Directors of Nursing Services, and key
Department Heads**

6.5 CEUs awarded to Nursing Home Administrators for their attendance at the entire event.

**Thursday, April 27, 2017
Zandri’s Stillwood Inn
1074 South Colony Road
Wallingford, CT 06492
(203-269-6695)**

Agenda

- 8:30 AM Registration & Continental Breakfast**
- 9:00 AM Presentation Building A Five-Star Leadership Team with Ralph Peterson**
- 4:30 PM Seminar Adjourns**

Includes all materials, buffet luncheon and refreshments.

(SEE reverse side for Program description)

“Building A Five-Star Leadership Team”

Developing a leadership team that is smart, dedicated, motivated, proactive and agile enough to be able to step out of their siloed routines to respond, adjust, handle, solve and/or fix any problem or issue that arises within you organization, (PROACTIVELY), will enable you to move from a One or Two-Star facility to a Five-Star facility while providing the best care, under the best leadership.

In this Leadership Series, your team will learn:

- **The importance of developing Mission / Vision Statements**
- **How to set expectations (SMART Goal Setting 101)**
- **The difference between Leadership and Management**
- **The importance of storytelling in Leadership**
- **How to get buy-in vs acceptance**
- **How to develop a cohesive team**
- **How to promote Super-Worker to Super-Visor**
- **How to develop proactive tools, as a team, rather than reactive results as individuals**

Ralph Peterson brings more than 20 years of experience in senior management organizational development and human resources, all in one package. He has consulted to a wide variety of industries, large and small, always brings to the table a practical approach, sound advice and a great sense of humor!

Additionally, Ralph is an Examiner for the Quality Awards through the American Health Care Association (AHCA/NCAL) and a Board Member for the National Speakers Association, New York City Chapter.



Registration Form (may be duplicated)

“Building A Five-Star Leadership Team”

Thursday, April 27, 2017

	CT ACHCA	AIT
Name: _____	<input type="checkbox"/>	<input type="checkbox"/>
Name: _____	<input type="checkbox"/>	<input type="checkbox"/>
Name: _____	<input type="checkbox"/>	<input type="checkbox"/>

Facility/Organization: _____ Email: _____

Address: _____

Cost: \$ 75.00/person for ACHCA Members and Guests registering with a CT ACHCA Member

FREE for AITS attending accredited college/university (you MUST register!)

\$ 150.00/person for not-yet-ACHCA Members

Facility Membership in CAHCF or LeadingAge CT IS NOT the same as Individual Membership in the College. Not sure if you’re an ACHCA Member? SEE www.ctachca.org/chaptermembers.htm for current listing; NOW would be a good time to join the College!

Registration IS a commitment to pay. Survey guarantee! Substitutions allowed!

Also, please SEE Event/Seminar Policy www.ctachca.org/calendar.htm.

Make checks payable to "CT ACHCA"

Mail to: CT ACHCA
c/o CAHCF
213 Court Street Suite 202
Middletown, CT 06457

Fax to 860-290-9478 or e-mail to rbrown@cahcf.org
For additional information please contact Rick Brown (860-290-9424; rbrown@cahcf.org)